

# CIH consultancy at Housing 2016



This short guide outlines CIH consultancy's activities at Housing 2016. Members of our team feature in the main conference sessions, in the free to attend ideas exchange sessions and at the health, social care and housing event. You can also come and talk to us on the CIH stand (stand number E32) in the centre of the main exhibition hall.

## Our work: what's new

### Working together projects

Working together projects are an innovative concept designed to help drive sector led thinking. The programme brings together a mix of organisations to work creatively together and examine the key strategic challenges in the industry. We're launching two new projects this year: Working together to rethink the business case for tenant involvement and Working together to integrate health and housing. Find out more at our ideas exchange session on Thursday at 12:00-12:45.

### Charters and accreditations

Our income management charter and accreditation helps organisations to challenge their services and identify the outcomes a good quality service can deliver. Learn how to become publicly recognised for your services at our ideas exchange session on Thursday at 12:00-12:45.

## Introducing...our new managing director Graham Maunders

Graham has gained extensive experience across the industry with local authorities, housing associations, the Housing Corporation and New Deal for Communities regeneration, and has provided business support to housing providers for the last 10 years. Graham said "I am absolutely delighted to be joining CIH consultancy, an organisation which offers real added value to the housing sector".

Meet Graham on the CIH stand on Tuesday at 11:00-11:30 and on Wednesday and Thursday at 11:30-12:00. To discuss how we can support your organisation contact Graham on 07811 115494 or email [graham.maunders@cih.org](mailto:graham.maunders@cih.org).

To arrange an informal meeting during Housing 2016, contact us:

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Tuesday  
28 June

Health, social care and housing: Charter 4

**Opening keynote: The real cost of poor housing**

**11:30-13:00**  
**Chair: Domini Gunn**

The worst risk to health in England is a cold home, followed by fall hazards. It is estimated that the NHS could make yearly savings of £660 million in direct treatment costs if these repairs were made now. The opening session of the conference will explore the impact of poor housing and future improvement.

Health, social care and housing: Charter 4

**Innovation in housing design and construction**

**14:15-15:30**  
**Chair: Domini Gunn**

Life expectancy is increasing so homes and communities must be designed to help people age well. This session will explore the latest thinking and practice ensuring future design and construction has long term health and wellbeing at its heart.

Health, social care and housing: Charter 4

**Homes designed for ageing and caring**

**16:00-17:00**  
**Chair: Domini Gunn**

This session will bring together a wide range of organisations to showcase latest thinking and best practice around the delivery of homes that allow for flexible care and meet complex and multiple needs.

Main conference: Charter 3

**Creating and managing a sustainable income stream**

**16:00-17:00**  
**Chair: Deborah Good**

With rent reduction and the move to direct payment of housing benefit, sustaining and maximising income collection is vital. This session will bring together award winning organisations to discuss their solutions to ensure they can safeguard future revenues.

Wednesday  
29 June

Health, social care and housing: Charter 4

**Integrating health, housing and social care**

**09:45-11:00**  
**Chair: Domini Gunn**

This session will bring together housing, health and social care to discuss and debate the current and future scope of integration to reduce health inequalities, improve health and wellbeing, deliver social care and reduce costs.

CIH stand: E32

**Ask the expert - Glenn Smith, financial consultant**

**12:45-13:30 and 14:00-15:00**  
**Speaker: Glenn Smith**

Glenn Smith is on hand to: review how de-pooling service costs might help in responding to rent reductions, explore higher value voids and rent increases for high earning social tenants, examine the local authority self-financing settlement and discuss other housing finance matters.

Mears Think Tank: Charter 2

**Repairs: how can we reduce cost and deliver excellent services?**

**15:45-16:30**  
**Speaker: Richard Medley**

Repairs and maintenance is one of the biggest areas of spend and one of the most important services to residents. Satisfaction with housing repairs is a key driver for overall satisfaction of providers. This interactive session will explore innovative examples of how Mears are meeting these challenges.

Thursday  
30 June

Health, social care and housing: Charter 4

**Delivering change through a skilled, regulated and agile workforce**

**09:45-11:00**  
**Chair: Domini Gunn**

To achieve real and lasting integration you have to have a skilled and agile workforce. As the housing, health and social care approach becomes more holistic, organisations will have to consider the best approach to develop an effective workforce.

Ideas exchange: Central 7

**Working together to maximise your impact**

**12:00-12:45**  
**Speakers: Richard Medley, Domini Gunn, Deborah Good**

Explore CIH's work on a variety of initiatives to maximise your impact in tenant involvement, health and housing and neighbourhoods. In addition, hear how CIH charters and accreditations can be used to assist you in delivering quality services.

Health, social care and housing: Charter 4

**Devolution in practice**

**13:45-15:00**  
**Chair: Domini Gunn**

With Greater Manchester now holding an annual £6 billion health and social care budget, they have the opportunity to shape the design and delivery across the region to improve the health and wellbeing of its 2.8 million residents. Discuss these plans with partners from housing, social care and health.