



ARCH Tenants Conference Awards 2015

ENTRY PACK

Following on from the past six successful years, the ARCH tenant group is holding this years conference on Wednesday 23 September which is kindly supported by Croydon Council. This conference is planned and hosted by tenants for tenants. Drawing together key tenant representatives, government and housing organisation speakers. For further information on the conference and to book on-line go to <http://www.cih.org/eventsfinder>

The event also includes the ARCH awards in recognition of inspirational people and approaches that others can learn from.

There are two awards for ARCH members to enter:

- 1. Award for the council that has done the most to encourage and support tenant empowerment**
- 2. Tenant of the Year**

Please note that the deadline for submitting entries is **Monday 8 September 2015** and the ceremony itself will be held during the conference on 23 September in Croydon. Please register your interest and request an entry pack by emailing Francesca Horne at Francesca.horne@cih.org Please submit your entry to the same address in PDF format.

The ARCH Tenants Conference awards are not only about celebrating success, they are also an opportunity for tenants of housing providers to learn from each other's work and to replicate successful initiatives. Your organisation can enter both of the categories if you wish to.

Please find entry form questions for each award on the following pages.



ARCH AWARDS CATEGORIES

Award for the council that has done the most to encourage and support tenant empowerment

This award highlights the work that councils do to support tenant empowerment and develop their communities and neighbourhoods. This award is open to any local authority who has successfully introduced a new approach to tenant empowerment during the year that has dramatically improved its own performance and/or the lives of its tenants.

This award recognises councils that have empowered their tenants to be involved in both the management of their housing and their community. For example, organisations that have:

- Demonstrated a real commitment to involving tenants in how their services are designed, delivered and monitored
- Worked with tenants and local partner organisations to deliver benefits for the whole community
- Developed tenants' skills and empowered them to be active in the community with key achievements demonstrated as a result.

ARCH Awards 2015 entry form questions

The following questions are designed to give an overview of your approach, what it set out to achieve and whether it was successful. As well as demonstrating that it met its own aims and objectives, our judges will be looking for evidence of positive practice and that tenants are actively involved in the work of the Council.

1. How have the arrangements that your Council has in place for tenant involvement made a difference?
2. How has it improved the lives and environments of tenants and the wider community? Please provide examples.
3. What changes have been made to how the housing service is delivered as a result of tenant involvement?
4. Please provide a short summary of your approach to supporting tenant empowerment. (200 words maximum)
5. Why was there a need for this approach to tenant involvement? In providing support to enable tenant involvement to take place, what issues did you seek to address and what goals did you set out to achieve? (300 words maximum)
6. What did you do to meet these goals, what were the key actions or milestones you set out to achieve through tenant involvement? (300 words maximum)
7. What were the key challenges you faced and what did you learn from overcoming them? (200 words maximum)

8. What evidence do you have that your objectives have been met? (300 words maximum)
9. How have you empowered tenants' to make decisions about the services they receive or the community they live in?
10. How have you developed tenants' skills and capacity, enabling them to be more actively involved?

PLEASE RETURN ALL ENTRIES BY 12 NOON ON MONDAY 8 SEPTEMBER 2015 TO FRANCESCA HORNE, VIA EMAIL AT francesca.horne@cih.org AS A PDF DOCUMENT. IF YOU HAVE ANY QUERIES THEN PLEASE RING FRANCESCA ON 02476 851722.



Tenant of the Year Award

ARCH AWARDS CATEGORIES

This award is decided by the ARCH judging panel based on entries received from ARCH members. It recognises the individual tenant who has dedicated their time to improving social housing. They don't necessarily have to be part of a formal panel, group, committee or forum to enter.

ARCH Awards 2015 entry form questions

The following questions are designed to give an overview of your approach, what it set out to achieve and whether it was successful. As well as demonstrating that it met its own aims and objectives, our judges will be looking for evidence of positive practice and that tenants are actively involved in the work of the Council.

1. How has the tenant engaged the local community and worked with its local authority in shaping an initiative or local services?
2. How has the tenant helped to achieve clear and sustainable outcomes for their local community? How has their work made a difference?
3. Please provide information about the tenant you are nominating for the tenant of the year award (200 words maximum)
4. Why are you nominating this tenant? (300 words maximum)
5. What particular goals and milestones has the tenant achieved? (200 words maximum)
6. What challenges has the tenant faced and how did they overcome them? (200 words maximum)
7. Please provide evidence on why your nominated tenant deserves this award? (300 words maximum)
8. How has the tenant engaged the local community and worked with its local authority in shaping an initiative?
9. How has your tenant achieved clear and sustainable outcomes for their local community? What is it they have done that has made a difference?

PLEASE RETURN ALL ENTRIES BY 12 NOON ON MONDAY 8 SEPTEMBER 2015 TO FRANCESCA HORNE, VIA EMAIL AT francesca.horne@cih.org AS A PDF DOCUMENT. IF YOU HAVE ANY QUERIES THEN PLEASE RING FRANCESCA ON 02476 851722.