



Chartered
Institute of
Housing
Cymru



23 November 2018

The Vale Resort,
Near Cardiff

Sponsored by **LOVELL**

Welsh Housing Awards 2018 – winners and shortlisted

New small development award

Winner:

- Trem-y-Cwm, Trivallis with Morganstone

Shortlisted:

- Ty Ryan, First Choice Housing Association with Wrexham County Council, the Ministry of Defence, Community Self-Build Agency (CSBA) and Williams Homes (Bala) Ltd.
- Library Court, Rhydyfelin, Jehu Group with Trivallis
- Llys Awen, Coastal Housing Group with Pobl Care and Support

New large development award

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Winner:

- Chiltern Close, Llanishen, Cardiff, Wales and West Housing with Cardiff Council and Welsh Government

Shortlisted:

- Urban Quarter, Coastal Housing Group with R&M Williams Ltd, Holder Mathias Architects and Provelio Ltd
- Silverdale Park - Cardiff Living - Cardiff City Council and Wates Residential Partnership, Wates Residential and Cardiff Council

Community focussed contractor award

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Winner:

- Railway Close, ENGIE with Merthyr Tydfil Housing Association

Shortlisted:

- Mi-Space & Swansea City AFC Community Trust, Mi-Space with Swansea City AFC Community Trust and Traumatic Brain Injury Service Morriston Hospital
- Maelfa Regeneration Scheme, Jehu with Cardiff Community Housing Association
- Creating a Community in Canton, Lovell with Tirion, Cadwyn Housing Association and Principality Building Society
- Cardiff Living - Supporting Sustainable Communities, Wates Residential South with Cardiff Council

New ideas and approaches award

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Winner:

- Open Doors, Tai Pawb with Residential Landlords Association

Shortlisted:

- Review Together, Review Together with South Wales PCC, Welsh Government, Trivallis and Cardiff Council
- Wake Up to Housing, Pobl Group with Bron Afon, Llamau, NCH, Melin, CRISIS, Pobl Care and Support
- Porth y Gymuned, Ceredigion County Council with Hywel Dda University Health Board and CAVO

Valuing equality and diversity award

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Winner:

- QED – Quality in Equality and Diversity, Tai Pawb with Melin Homes

Shortlisted:

- Dads Can, Monmouthshire Housing Association
- NuLife Furniture, Cadwyn Housing Association
- 'We all Matter' - Tenant Panel Inclusion project, Linc-Cymru with Linc-Cymru Tenant Panel

Building safer communities award

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Winner:

- Go Girls ... 'Every 30 Seconds' ... Working to Create CSE Hostile Communities, Bron Afon Community Housing wotj Pobl Group

Shortlisted:

- Compassionate Approaches to ASB, Trivallis
- Free From Fear Web Portal, Pobl Group, Bron Afon Community Housing, Pobl Group, Melin Homes, Monmouthshire Housing Association, Newport City Homes, United Welsh Housing Association, Caerphilly County Borough Council, Tai Calon Community Housing Linc Cymru, Newport City Council and the Welsh Governments Regional DA Team, The South Wales Police Crime Commissioners Office partnership (which includes social housing providers Valleys to Coast, Vale of Glamorgan County Council, and Trivallis) Gwent Police and Crime Commissioners Office.
- Tackling Loan Sharks, Tai Tarian with Coastal Housing and Wales Illegal Money Lending Unit

Working with other sectors award

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Winner:

- Autism in Social Housing, Mi-Space with Outside

Shortlisted:

- Fit & Fed, Merthyr Tydfil Housing Association with Street Games Wales, Cwm Taf Health Board, Voluntry Action Merthyr Tydfil, Interlink, Merthyr Tydfil CBC, RCT CBC, 3G's youth project, The Willows Youth Forum, Pant and Dowlais Boys and Girls Club, Treharris Boys and Girls Club, The Gellideg Foundation and Think Family - MIA (Multiple intervention Assistance) & Barnardo's
- Parenting Support Nightingale House, Cadwyn Housing Association with Flying Start

Empowering and involving communities award

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Winner:

- Loftus Village Association Housing Co-op, Pobl Group and Loftus Village Association

Shortlisted:

- Saving the Terrace, Family Housing Association with Tenants Living at Hazel Court
- The feeling is mutual, Bron Afon Community Housing
- Customer and digital services task and finish group, Newport City Homes

Customer excellence award

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Winner:

- It's all about the base – our customer base, Cartrefi Conwy

Shortlisted:

- Connecting Linc, Linc Cymru
- Customer insight strategy, Valleys to Coast with Energise Learning and Development Ltd, Mustard Research Limited, Greenstone Data Solutions Ltd and Institute of Customer Service

Housing champion(s) award

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Winner:

- Gina Jones, Phoenix Centre (Denbighshire Housing owned building but run by the 'Marsh Community Association')

Shortlisted:

- Taff Housing TRA food co-op volunteers, Taff Housing Association
- Wesley Ford, Newport City Homes
- Justine Harlow, Linc-Cymru

Innovation in Communications Award

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Taff Housing Association
Cymdeithas Tai Taf

Winner:

- Be Like Bob – get ready for Universal Credit, United Welsh

Shortlisted

- Nudging your way to channel shift, Cartrefi Conwy with Collaborative Change

Supporting future generations award

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Winner:

- Bron Afon

Shortlisted:

- Growing Together, Pobl Group with Big Lottery Fund and Gingerbread
- Health Impact and Economic Value of Meeting WHQs, Carmarthenshire County Council with Swansea University Medical School

PRS award

Winner:

- Calon Residential Living, Cadwyn Housing Association with Cardiff County Council, Merthyr Tydfil Council Borough and Blaenau Gwent County Borough Council

Shortlisted:

- Adore Cardiff, Taff Housing Association
- Seraph Property Management
- HAWS Letting Agency, Cartrefi Conwy and Conwy Council

CIH Members choice award

Winner:

- Customer and Digital services task & finish group, Newport City Homes

Outstanding contribution to housing in

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Winner:

- Mike Owen, chief executive, Merthyr Valley Homes