CIH EASTERN REGION CONFERENCE & EXHIBITION
THE CAMBRIDGE BELFRY
CAMBOURNE
1-2 NOVEMBER 2017

Early bird discount
10% off until 30 August 2017
CIH’s Eastern Conference, the region’s leading housing event, is back and better than ever.

Social housing continues to face significant challenges and recent events have put the work of housing organisations firmly in the spotlight.

There has never been a more important time to learn, share, debate and network.

So what are the specific challenges in the East of England and how can housing professionals meet them?

Our packed programme features high-profile speakers from the housing sector and beyond, with a mix of keynotes, active learning and unconference sessions giving you the chance to hear from the experts and join the debate.
IS THE CONFERENCE FOR YOU?

The conference will explore the economic, social and political context for housing and the challenges facing the sector – both nationally and regionally.

Our packed programme includes sessions on everything from delivering homes and reducing homelessness to channel shift and welfare reform.

As well as having the BBC’s home editor, Mark Easton, back with us to facilitate and add insight, the speakers we have lined up include:

- **Gavin Smart**, deputy CEO, Chartered Institute of Housing
- **Jonathan Walters**, deputy director, strategy and performance, Homes and Communities Agency
- **Alison Inman**, vice president, Chartered Institute of Housing
- **Brian Robson**, policy and research manager, Joseph Rowntree Foundation
- **David Tovey**, social artist
- **Alistair Mcintosh**, chief executive, HQN
- **Jameel Malik**, head of service delivery, Cotman Housing & Rising Star finalist
- **David McQuade**, chief executive, Flagship Group
- **Arthur Chevonia**, chief executive, Babergh and Mid Suffolk District Councils
- **James Prestwich**, head of policy, National Housing Federation
- **Alison Marlow**, operations and training supervisor, LEAP
- **Mike Owen**, partner, Capsticks Solicitors LLP
WHAT IS A KEYNOTE?
Learn from inspiring speakers from inside and outside the sector as they present sessions with informative debates and challenging discussions.

WHAT IS A MASTERCLASS?
Hear experts and leaders in the sector offer a programme of good practice sessions as well as discussing projects and schemes that can offer innovative solutions to communities and organisations.
**DAY ONE: Wednesday 1 Nov**

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<tr>
<th>Time</th>
<th>Event</th>
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<tr>
<td>09:00</td>
<td>Registration and exhibition opens&lt;br&gt;Kindly sponsored by <strong>LOVELL</strong></td>
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<tr>
<td>09:50</td>
<td>Conference Welcome&lt;br&gt;Mark Easton, home editor, BBC</td>
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<tr>
<td>10:00</td>
<td><strong>Keynote:</strong> Thinking big in a time of change&lt;br&gt;Gavin Smart, deputy CEO&lt;br&gt;Chartered Institute of Housing</td>
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<td>11:00</td>
<td>Refreshments and exhibition viewing&lt;br&gt;Kindly sponsored by <strong>BUCKLES Solicitors</strong></td>
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<td>12:30</td>
<td>Lunch and exhibition viewing</td>
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<td>13:30</td>
<td><strong>Keynote:</strong> Economy and Brexit - the changes ahead&lt;br&gt;Anthony Hilton, financial editor, Evening Standard</td>
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<tr>
<td>14:30</td>
<td>Refreshments and exhibition viewing&lt;br&gt;Kindly sponsored by <strong>BUCKLES Solicitors</strong></td>
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**MASTERCLASSES**

1. **How to target the vital peapods that impact the majority of the (housing) crop” - predictive risk, an approach**<br>Jameel Malik, LLB (Hons), head of service delivery, Cotman Housing part of Places for People

2. **What’s next for regulation?**<br>Jonathan Walters, Deputy Director, Strategy & Performance, Homes and Communities Agency

3. **Digital channel shift in housing**<br>Ben Truman, group manager - technology and digital transformation, Dacorun Borough Council (Invited)

4. **Unconference Session: What are the operational challenges which stand between us and success**<br>Alison Inman, vice president, Chartered Institute of Housing
CONFERENCE PROGRAMME

15:00
The big debate: Are we really making an impact on the housing crisis?
Brian Robson, policy and research manager, Joseph Rowntree Foundation
David McQuade, Chief Executive, Flagship Group
Arthur Chevonia, chief executive, Babergh and Mid Suffolk District Councils
Alison Inman, vice president, Chartered Institute of Housing

16:30
Conference and exhibition closes

19:00
Drinks reception
Kindly sponsored by calfordseaden

19:30
Conference Gala Dinner

End of DAY ONE

DAY TWO: Thursday 2 Nov

09:30
Registration and exhibition opens
Kindly sponsored by LOVELL

09:50
Conference Welcome
Mark Easton, home editor, BBC

10:00
Keynote: Making it happen in a time of change
Alistair McIntosh, chief executive, HQN

10:45
Refreshments and exhibition viewing

11:15
In the fishbowl: Your opportunity to hear from key leaders in the region
James Prestwich, head of policy, National Housing Federation
Paul Kingston, director of housing & care services, Orwell Housing Association
Karen Williams, head of housing management, Colchester Borough Home
DAY TWO: Continued

12:30

Lunch and exhibition viewing

MASTERCLASSES

13:30

1. Homelessness – prevention and options
Alison Marlow, operations and training supervisor, LEAP

2. The future of supported housing funding
Domini Gunn, director of health and wellbeing, Consult CIH

3. Managing welfare reform
Sam Lister, policy and practice officer, Chartered Institute of Housing
Gary Vaux, head of money advice unit, Hertfordshire County Council

4. Innovation Lab
Dave Lockerman, CIH Eastern regional board
Adam Clark, senior housing manager, Broadland Housing Association

14:30

Refreshments and exhibition viewing

14:45

Unconference session: Update on the recent legal changes
Mike Owen, partner, Capsticks Solicitors LLP
Gail Sykes, social housing & property litigation, buckles solicitors
Nick Billingham, Partner, Devonshire Solicitors
Yasaman Patel, associate solicitor, Perrin Solicitors

15:45

Keynote session: Man on bench
David Tovey, Social Artist

16:30

Conference closes

* Programme and speakers are subject to minor changes
The Cambridge Belfry
Back Lane,
Cambourne,
Cambridge,
CB23 6DW

The conference will be held at the Cambridge Belfry hotel. This four star hotel is a short distance from the historic city of Cambridge and the nearest train station is Cambridge located 10 miles away from the hotel.

Accommodation
To book accommodation for the conference please call the central reservations team on 0845 0740060 and quote ‘Chartered Institute of Housing’ to receive the special rate of £105 bed and breakfast.

Evening events
Conference Gala Dinner – Wednesday 1 November
The pre dinner drinks reception, gala dinner and entertainment will be held on 1 November at the Cambridge Belfry hotel from 7.00pm onwards. Tickets for the conference dinner can be booked online or by calling the CIH event team on 024 7685 1722.
GET YOUR ORGANISATION NOTICED

With a wide range of delegates attending, this conference is an ideal opportunity for your organisation to develop new professional relationships and gain brand recognition.

With exhibition packages available and a wide range of sponsorship opportunities which have been designed to provide your organisation with:

• a platform to promote your products and services
• exposure to your target market across a range of channels and potential touch-points
• an opportunity to establish trust and build a rapport with potential clients
• multiple opportunities to grow your networks and build your contacts

If you’d like to talk about exhibiting or if you’d like us to create a bespoke package for you then please don’t hesitate to get in touch at kirsty.bates@cih.org or ring us on 024 7685 1722.
RATES & DELEGATE OPTIONS

A. Full two day delegate & conference dinner
   Attendance on both days of the conference and conference dinner
   CIH Member rate: £300 + VAT
   Standard rate: £380 + VAT

B. Two day delegate
   Attendance on both days of the conference
   CIH Member rate: £240 + VAT
   Standard rate: £320 + VAT

C. Day delegate - Wednesday 1 November
   CIH Member rate: £140 + VAT
   Standard rate: £220 + VAT

D. Day delegate - Thursday 2 November
   CIH Member rate: £140 + VAT
   Standard rate: £220 + VAT

E. Dinner ticket
   Rate: £70 + VAT

   Early bird discount 10% off until 30 August 2017

For information about student rates please contact the CIH events team on 024 7685 1722.
CIH Eastern Region Conference & Exhibition
Cambridge Belfry Hotel, Cambourne
1 – 2 November 2017

Contact name on behalf of delegates: ____________________________________________________
Organisation: ________________________________________________________________
Department: ________________________________________________________________
Address: ________________________________________________________________
____________________________________________Postcode:__________________
Invoice address (if different): ______________________________________________________
____________________________________________Postcode:__________________
Telephone: ________________________________________________________________
Purchase order number: ______________________________________________________
Where did you hear about this event?
Flyer Telephone Social media Promo Email Website Recommendation Other

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Please book via www.cih.org/eventsfinder or post this form to: Chartered Institute of Housing, Events Team, Octavia House, Westwood Business Park, Coventry, CV4 8JP
Tel: 024 7685 1722 | e-mail: events@cih.org | web: www.cih.org/eventsfinder
• Please do not send any payment with this booking; you will be invoiced before the event once we receive your booking.
• All cancellations must be made in writing. Once a delegate booking has been made, there will be an administration charge of £70 per delegate for cancellation of that booking. If you cancel within 10 working days you will be charged the full fee.
• If, at the time of booking, you do not know the names of delegates, please let us have names no later than two weeks before the event.
• If you make a delegate name change against your original booking there will be an admin charge of £30 + VAT per delegate.
• If you downgrade your booking from full delegate to day delegate within 30 working days of the event you will be charged your original booking fee.
• Please note that the CIH cannot guarantee that delegates’ names will be printed on the delegate list and a badge will be produced, if bookings are received within 10 working days of an event.
• Please keep a photocopy of this form for your records, if possible.
• CIH Events will not be liable for reimbursing delegate fees if delegates are not able to attend an event due to circumstances out of the CIH’s reasonable control including, but not limited to, weather conditions, fire, flood, transport strikes, closures or delays or any other Force Majeure or Act of God.
• This booking is subject to the usual CIH Terms & Conditions.

Joining instructions will be sent out 5 working days before the event. If you do not receive your JI’s please call the events team on 024 7685 1722. If you decide not to attend an event because you have not received JI’s you will not be eligible for a refund.
• Purchase order numbers are required at the time of booking if your organisation requires you to provide one. Failure to do so or the provision of an incorrect PO number will not invalidate our payment terms.
• We produce delegate lists for each event with every attendee’s name and organisation. If you do not wish this to happen we can remove your name and retain the organisation’s name provided we receive this notification in writing.

Cancellation of events
CIH may have to cancel an event. In cases of cancellation other than due to Force Majeure or acts of God, we will refund any payments made and received in advance. CIH will not refund any other costs you may incur as a result of this cancellation.

Data Protection Act 1998
In making this booking your contact details will be stored on our database. We will use this data for the purposes of processing your booking, and to contact you in the future with information about other CIH events and products that may be of interest to you. We make a full attendee list available as part of the handbook circulated amongst delegates. This list will include your name and that of your employer/organisation. Please make us aware if you don’t wish your name to appear on this list.

Your data will be processed in accordance with the Data Protection Act 1998.

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If you would prefer not to be informed of CIH products please tick this box.  

Limitation of liability
Under no circumstances shall CIH be liable for any indirect, incidental, special, consequential or exemplary damages arising from this terms and conditions, including loss of profits or lost revenues, business interruption or loss of business information or otherwise, even if it has been advised of the possibility of such damages. The limitations of this section do not apply to the extent damages or losses are caused by CIH’s intentional or grossly negligent conduct.

In all cases in which CIH is liable to pay damages, CIH’s aggregate, cumulative liability under or in connection with this terms and conditions shall not exceed the total amount of the delegate fee. Delegates are responsible for taking care of their own property. CIH accepts no responsibility for any loss incurred whilst using material or information gained at this event.

All CIH members are entitled to receive the discounted rate as indicated. If you are not currently a CIH member and would like to benefit from this discount please contact Membership Services on 024 7685 1700 or email membership.services@cih.org or visit our website www.cih.org/membership

By submitting this booking you agree to these terms and conditions.