

The big picture

theatre

TOTAL HOUSING
The housing event for South East and London
2019

PROGRAMME



Wednesday 6 March 2019

09:30	Conference welcome Peter Walters
10:00	The state of the nation Our panel of high-profile experts will open the conference by discussing the really big issues affecting housing organisations in the region - rising homelessness, a worsening affordability crisis, a desperate need to build many more new homes and, after Grenfell, a need to 'get the basics right' and win back the trust of tenants. Terrie Alafat CBE , chief executive, CIH Polly Neate , chief executive, Shelter Clare Crawford , business development and investments director, Galliford Try Partnerships Leslie Channon , Insight lead, HACT
11:00	Refreshments and exhibition viewing
11:30	Empowering tenants We explore why empowering tenants is so important and how to go about it in practice, as well as the benefits it can bring to both tenants and organisations. Paul Hackett , chief executive, Optivo Nic Bliss , head of policy, Confederation of Co-operative Housing Carole Burchett , chair of scrutiny, Soha
12:30	Lunch and exhibition viewing
13:30	The future of regulation Big changes are expected to the way that social landlords are regulated, with the regulator taking a more active role in ensuring that the homes and services provided to tenants are up to standard and the possible introduction of league tables. But what will this mean in practice? And will it really lead to better outcomes for tenants? Fiona MacGregor , chief executive, Regulator of Social Housing Matt Champion , board, PlaceShapers Sue Daniels , chief executive, Bexley Community Housing Association & vice chair, g320 Bernadette Conroy , chair, Network Homes
14:30	Refreshments and exhibition viewing
14:45	'Fixing' private renting Private renting has become a major political issue, with the government giving councils more powers to tackle rogue landlords, banning letting agent fees and consulting on introducing longer tenancies. What effect will these changes have? And do they go far enough to create a sector that works for both landlords and tenants? John Bibby , policy manager, Shelter Dr Julie Rugg , senior research fellow, Centre for Housing Policy, University of York Georgie Laming , campaign lead, Generation Rent

15:45

Securing your systems

Jason is an ethical hacker who provides advice and guidance to global companies including the BBC, ITV, CNN and Fox News. A founder of some of the leading security solutions and packages, he'll be asking how secure are your systems and data?

Jason Hart, ethical Hacker

16:30

Chair's closing remarks

Peter Walters

16:45

Drinks reception (exhibition hall)

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Thursday 7 March 2019

09:30	Chair's welcome Alistair McIntosh , chief executive, HQN
09:45	CIH presidential address Jim Strang , CIH president
10:00	Brexit - the impact on the housing crisis With our departure from the EU now only a matter of weeks away, there is no doubt that this is the biggest political issue affecting the UK. This session will explore how it might affect the housing sector and our ability to build the homes we need. Robert Grundy , head of housing, Savills Jonathan Portes , professor of economics and public policy & senior fellow, UK in a changing europe King's College, London
11:00	Refreshments and exhibition viewing
11:30	Can we really end homelessness? Rising levels of homelessness are a national disgrace, but what would it take to really end homelessness? This session will compare different approaches, featuring speakers from across the globe. David Bogle , chief executive, Hightown Housing Association Francesca Albanese , head of research and evaluation, Crisis Melanie Rees , head of Policy, CIH
12:15	Lunch and exhibition viewing
13:30	Tackling the stigma attached to social housing Although valued by those who live in it, social housing remains highly stigmatised and unflattering stereotypes of social tenants remain common. How do we begin to change public perceptions of the sector and turn it into a 'tenure of choice'? Melanie Rees FCIH , head of policy and external affairs, CIH Aileen Evans , chief executive, Grand Union Housing Group Jenni Hill , chair, Association of Retained Council Housing Leslie Channon , founding member, See the Person Campaign
14:30	Refreshments and exhibition viewing

14:45

Making Sense of Complexity

There is nobody better placed to support the housing sector to consider how best to respond effectively to local, national and global shifts than Professor David Snowden, one of the leading minds in managing complexity.

Professor David Snowden, chief scientific officer, Cognitive Edge

15:45

How to build an organisation your customers LOVE

Oke Eleazu, chief operating officer, Bought By Many

16:30

Chair's closing remarks

Alistair McIntosh, chief executive, HQN

16:45

End of day two