Delivering housing with care and support for older people
‘Making a difference’

11 & 12 September 2013, St Johns Hotel, Solihull

Programme Day One – 11 September 2013

10.30 Delegate Registration & Workshop Desk opens

10.30 Refreshments & Exhibition Viewing

11.15 Chairs Welcome
Domini Gunn, Director of Health & Well Being, Chartered Institute of Housing

11.25 Opening Keynote Address: Making the most and offering the best
Speaker to be confirmed
This session will provide an update on the governments housing strategy for older people, detail new funding model for elderly care and how to make the most out properties and future opportunities.

11.55 Keynote Session: HCA supporting quality & quantity in housing options for older people
Kevin McGeough, National Lead on Older Peoples Housing, Homes and Communities Agency
Kevin will discuss the HCA funding for the older population and also provide an update on where the funding has been awarded and how the new funding model will work for providers.

12.25 Lunch & Exhibition Viewing

13.25 Workshop Session A

A1. Impact of the welfare reforms on supported Housing
Sarah Davis, Senior Policy and Practice Officer, Chartered Institute of Housing
This workshop session will discuss the impacts of the welfare reform on supported housing and share how you can work closely with residents to address the challenges they will face following the welfare reforms.

A2. Localism – decision making at a local level
Gillian Connor, Head of policy and public affairs, Hanover Housing Association
Gillian will provide an update on the localism agenda after the first year of implementation and also discuss the schemes at Hanover Housing Association, where the local communities have been contributing to the decisions at a local level.
A3. Anti Social Behaviour – managing older people communities  
Jenny Francis, Senior Associate Solicitor, Anthony Collins Solicitors LLP  
When is a landlord expected to take legal action against an older tenant, especially where the victim and perpetrator may both be vulnerable adults? This workshop will share practical solutions on how to deal with the often challenging area of anti social behaviour and older people including issues of care and support, mental health and capacity and liaising with a vulnerable person’s officer.

A4. Supporting people with dementia in the community  
Sally Parsons, Client Services Director and Jolan Gergely, Head of Client Services, Homegroup  
Can extra care and sheltered housing provide suitable housing and services for people with dementia? This workshop will address those important issues and focus on how organisations can provide support for people living with dementia.

A5. Hospital to home  
Kate McAllister, Consultant  
During this session Kate will discuss the hospital discharge for older people and share information on how providers can work with hospitals to ensure the housing situations and the transfer of care and support is considered when discharging older people.

A6. Warmer homes healthier people  
Maria Wardrobe Bsc, Director of External Affairs, National Energy Action (NEA)  
Energy bills for older people have more than doubled in the last eight years and pensioners are struggling with the rising costs. This session will look into possible solutions, offer advice and also look into the green deal scheme.

14.30  Refreshments and Exhibition Viewing

14.50  Keynote Session: Older People Housing – Private Rented Sector  
Joe Oldman, Housing Policy Officer, Age UK  
Sandra Whiles, Chief Executive and Vijay Jetwa, Project Officer, Blaby District Council  
This keynote session will address the challenges and opportunities of the private rented sector for the older population.

15.30  Keynote Session: What you need to know about welfare reform  
Sam Lister, Policy & Practice Officer, Chartered Institute of Housing  
This year will see the introduction of the bedroom tax, benefit cap and universal credit creating changes to housing related support and supported housing. Sam will discuss the changes and also look at the impacts ahead and discuss possible future approaches to providing support.

16.00  Refreshments & Exhibition Viewing

16.20  Morning Workshop Sessions Repeated

17.20  Close of Day One

Day One, Evening – 11 September 2013

19.00  Pre Dinner Drinks Reception

19.30  Conference Dinner

21.00  Entertainment
Programme Day Two – 12 September 2013

09.00 Delegate Registration, Refreshments & Exhibition Viewing

09.30 Chairs Welcome
Domini Gunn, Director of Health & Well Being, Chartered Institute of Housing

09.45 Keynote Session: Panel discussion: The future of housing for older people
Session Chair: Kate McAllister, Consultant
Jeremy Porteus, Director, Housing Learning & Improvement Network
Domini Gunn, Director of Health and Wellbeing, Chartered Institute of Housing
Andy Chaplin, Director, Foundations
The second day of the conference will start with a panel discussion on the future of housing for older people. Hear from a range of experts in the sector and share your thoughts to future approaches ahead.

10.30 Refreshments & Exhibition Viewing

10.50 Keynote Session: Joint working with health sector
Carl Petrokofsky, Specialist in Public Health, Public Health England
This keynote session will share ideas and advice on how we can develop a link between housing and health and the benefits both sectors could gain from working together.

11.40 Workshop Session C

C1. Policy into practice – perspective on older people services
Paula Underwood, Service Manager, Helena Partnerships
Chris Lamb, Operations Manager, Helena Partnerships
This session will showcase practical examples and solutions on how Helena Partnerships have improved their health and well being for residents in the community by gathering information to make sure they understand the local needs and offer a wide range of initiatives. Paula and Chris will also share how their multi-agency approach to delivery has resulted in some really positive outcomes for local communities.

C2. Policy into practice – how to provide high quality services and meet the needs of residents client group
Jane Mindar, Project Manager, Riverside ECHG
Riverside ECHG operate two specialist supported housing schemes for their tenants and they will discuss and share customers experiences of how they are providing high quality services and meeting the needs of their resident client groups.

C3. Policy into practice – Creating secure, warm, modern home
Steve Hale, Assistant Director of Asset Management, Nottingham City Homes
During this session you will hear from award winning Nottingham City Homes, who will share practical examples on how you can create secure, warm and modern homes for your residents.

C4. Working in partnership to provide a variety of services including extra care
Charlotte Norman, Chief Executive, St Vincent’s Housing Association
Louise Cox, Supported and Sheltered Housing Manager, Accent Peerless Ltd
This session will showcase how you can develop a variety of care and support services through creating partnerships with providers.
C5. Designing homes for older people
Damian Utton, Partner, Pozzoni LLP
This session will look housing design issues for older people and share examples of how a good design can improve.

Workshop session kindly sponsored by Leadbitter

12.50 Lunch & Exhibition Viewing

13.50 Morning Workshop Session Repeated

15.00 Keynote Session: One big idea for our older population
Domini Gunn, Director of Health and Wellbeing, Chartered Institute of Housing
The last keynote session of the day will summarise the main outcomes from the conference and provide solutions on how you can continue to deliver housing with care and support for older people.

Throughout the conference, you will also have the opportunity to share your ideas of improving services or changing methods for services for the older population. Domini will share the ideas in the last keynote session and also express her thoughts for housing and care services for older people and hear suggestions on future approaches from HousingLin.

The most innovative idea will win a prize; will you have the winning idea?

16.00 Close of Conference

* Programme may be subject to minor changes