



# THE BIG CONVERSATION



## THE BIG CONVERSATION 2019 QEII CENTRE, LONDON | PROGRAMME

TUESDAY 5 FEBRUARY

09:30 ARRIVAL AND REGISTRATION (refreshments to be served on arrival)

10:00 WELCOME AND ICEBREAKER  
*Geraldine Howley, group chief executive, Incommunities*

10:15 OUR HORIZON: WHAT'S IN STORE?  
*Terrie Alafat CBE, chief executive, Chartered Institute of Housing (CIH)*

10:30 OUR HORIZON: PANEL DISCUSSION  
*Geraldine Howley, group chief executive, Incommunities*  
*Terrie Alafat CBE, chief executive, Chartered Institute of Housing (CIH)*  
*Jenny Osbourne, chief executive, TPAS (tenant engagement/ stigma)*  
*Mak Akinyemi, director of property services, Gateway TBC*  
*Emma Maier, editor, Inside Housing*

11:15 BREAK

11:45 **BREAKOUT SESSIONS:**

**Joel Sampson**, sales manager, We Are Resource  
An interactive session designed to support delegates in understanding more about their personal brand and how to grow within the sector

**Janine Green**, public speaking coach  
A workshop dedicated to providing delegates with a toolkit for improving confidence and most importantly getting your voice heard

**Jenny Osbourne**, chief executive, TPAS  
A major theme of the green paper, Jenny's workshop will focus in on improving your tenant engagement skills and helping us to break the stigma attached to social housing and our residents

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### 12:15 FISHBOWLS

A session to get you up close and personal with some of the most inspiring leaders from our sector and some of the rising stars offering their stance on current issues and top tips on how to progress in your career.

**Geeta Nanda**, group chief executive, Metropolitan Thames Valley

**Jess Page**, interim assistant director of housing, Womens Pioneer Housing

**Elly Hoult**, CIH governing board member representing CIH Futures

**Adam Clark**, assistant director of housing, Broadland Housing Group

**Rebecca Simpson**, policy officer, Incommunities

### 13:00 LUNCH

13:30 'Bring your whole self to work', **Barry Allard**, coach and social entrepreneur, **Adam Clark**, assistant director of housing and **Stephani Davis**, senior housing manager, Broadland Housing Group

- We all know that housing can be a very tough sector to work in, often one with high pressure, and big demands, but even bigger rewards. This session focuses on how we can be resilient and continue to bring the best version of ourselves to work on a daily basis. Crack this and you will no doubt be taking a big step forwards in your career.

14:15 Peer mentoring exchange - **Trevor Smith**, director of the GEM Programme, Incommunities

- The Big Conversation is proudly supported by the GEM Programme and director Trevor will introduce us all to peer mentoring and how to get the best out of these relationships to help us all grow in our careers.

### 15:00 BREAK

15:15 'The vital role of housing in tackling and preventing domestic abuse', **Jim Strang**, president, Chartered Institute of Housing (CIH) and **Guddy Burnet**, co-founder, Domestic Abuse Housing Alliance (DAHA).

- Following Jim Strang's recent induction as president for CIH, he has committed his support for Women's Aid to ensure that housing plays a pivotal role in tackling and preventing domestic abuse. Jim will outline why he is supporting such a vital cause and we will then hear from DAHA co-founder Guddy Burnet about why this is so important and what we can all do to save lives.

15:45 'Today's Big Conversation ... From The Streets To Success' **David Tovey**, famous artist and former homeless person talks to Geraldine Howley, founder of TBC about his compelling journey.

### 16:30 NETWORKING DRINKS

Looking out over the London skyline, we complete the day with our drinks reception which will allow delegates to network, meeting counterparts from all over the country. This is without doubt one of the best things to learn and do within your housing career (and there will be nibbles).

### 18:00 EVENT CLOSE