



Programme

Day 1 - Thursday 30 November

CIVICA
Transforming the way you work

09.30	Delegate registration, refreshments and exhibition viewing
10.15	<p>Chair's Welcome</p> <p>Kate Webb, Head of policy and research, Shelter</p>
10.25	<p>Opening keynote: The new world for homelessness and meeting housing need</p> <p>Terrie Alafat, Chief executive, Chartered Institute of Housing</p>
10:55	<p>Keynote: Man on a bench</p> <p>David Tovey, Social Artist</p> <p>Artist David Tovey will share his personal account of homelessness. This thought provoking keynote session will give delegates a insight into what it is like to be homeless and how, with help and support he is now using his passion for art to spread hope for others.</p>
11.20	Refreshments and exhibition viewing
11.35	Morning Masterclass sessions

1	<p>Homelessness Reduction Act: What is it and what does it mean for Local Authorities?</p> <p>This masterclass will provide an overview of the Homelessness Reduction Act 2017 including top tips and good practice which will support local authorities and partner agencies with their preparations to implement the Act.</p> <p>Lindsay Megson, Head of the National Practitioner Support Service Tracy Hendren, National Practitioner Support Service Lead</p>
2	<p>The implications of the Homelessness Reduction Act for temporary accommodation & supported housing</p> <p>Including how to ensure an offer is suitable; out of area placements; how will the use of temporary accommodation change including type of temporary accommodation and use; understanding the housing benefit and universal credit rules for temporary accommodation in order to procure temporary accommodation at the lowest net cost and minimize risk of not obtaining income</p> <p>Chris Brill, Policy manager, Homeless Link</p>
3	<p>Getting your homelessness strategy right: effective co-production & consultation with partners</p> <p>This session will answer many crucial questions which need to be tackled when developing a new homelessness strategy and action plan to meet the requirements of the Homelessness Reduction Act.</p> <p>Vincent Lawal, Housing Solutions Manager, London Borough of Southwark</p>
12.30	<p>Lunch and exhibition viewing</p>
13.30	<p>Afternoon Masterclass sessions</p>
1	<p>Meeting housing need by working with the private sector – to prevent and respond to homelessness</p> <p>Joined up working with the private sector is the key to making the Homelessness Reduction Act a success yet local authorities report an increasing problem in accessing accommodation due to the LHA caps and welfare reform.</p> <p>What lessons can we learn from organisations who are currently working successfully with the private sector? This session will share experiences from two organisations that have enjoyed success by different methods.</p>
2	<p>Tackling Rough Sleeping - no first night out, no second night out, now Housing First - Everything you need to know about applying the new thinking and strategies to tackle rough</p>

	<p>sleeping</p> <p>Ellen Reaich, Rough Sleeping, Homelessness and Support, DCLG</p> <p>Lee Buss, Director of operations, Evolve Housing</p>
3	<p>Reviewing your policies in preparation for the Homelessness Reduction Act</p> <p>The focus of the session is to encourage delegates to think about how they can maximise access to social housing via their allocation and lettings policies as well as their housing management practices. This interactive session will encourage delegates to explore how local authorities and housing associations best work together to prevent and relieve homelessness; with a particular focus on access to homes and sustaining tenancies.</p> <p>David Bogle, Homes for Cathy</p> <p>Faye Greaves CIHCM, Policy and Practice Officer, Chartered Institute of Housing</p>
14.30	Refreshments and exhibition viewing
14:50	<p>Keynote: Learning from the Homelessness Reduction Act Trailblazers</p> <p>Showcasing new ideas and best practice</p> <p>Riad Akbur, Programme Manager Homelessness Trailblazer, London Borough of Lewisham</p> <p>Caroline Carpendale, Head of Service, Homelessness, Prevention & Support, Leicester City Council</p> <p>Justin Haywood, Business Change Manager, Leicester City Council</p>
15.45	<p>Keynote: Homelessness update</p> <p>Jim Crawshaw, Homelessness Advice and Support Team, Preventing Homelessness Team Department for Communities & Local Government</p> <p>Jim from the homelessness advice and support team will cover:</p> <ul style="list-style-type: none"> • Reviewing your Homelessness Strategy to be compliant with the HRA • How the team will work with and support local authorities • Preparing for enactment • Early best practice
16.20	Chair's closing remarks

Evening activities

19.00	Drinks reception
19.30	Conference dinner and entertainment

Day two – Friday 1 December 2017

09.30	Delegate registration, refreshments and exhibition viewing
10.00	Chairs Welcome Faye Greaves , Policy officer, Chartered Institute of Housing
10.10	Keynote: Delivering the new prevention and relief of homelessness duties: delivering through partners The role of 3 rd sector partners in delivering successful prevention outcomes Hannah Gousy , Policy and Public Affairs Manager , Crisis
10.45	Keynote: Legal Update A review of the latest case law on homelessness and lettings. Liz Davies , Barrister, Garden Court Chambers
11.15	Refreshments and exhibition viewing
11.40	Morning masterclass sessions
1	Square pegs and round holes: fresh approaches to meeting the needs to services users A proportion of people who become homelessness will have complex needs and may struggle when dealing with statutory services. The new Homelessness Reduction Act demands that a personalized assessment of needs is undertaken. How can housing organisations develop person based assessments? This session will discuss the latest thing and explore fresh approaches to meeting the needs of service users. Dr. Adam Burley , Consultant Clinical Psychologist, NHS Lothian & City of Edinburgh Council
2	What can we learn from Wales? The Welsh Government commissioned an evaluation of Homelessness Prevention Legislation, carried out by the University of Salford. The findings are extensive and provide a critical insight into what has worked and not worked that will help local authorities in England plan their services and approach . The session will cover the findings and key learning

	<p>Dr Anya Ahmed, Senior Lecturer in social policy, University of Salford</p> <p>Tamsin Stirling, Housing researcher</p>
3	<p>“Choice based Lettings - Is it working, can we really offer “choice” and what would be the alternative?”?</p> <ul style="list-style-type: none"> • Choice based Letting - Is it working and what are the next steps in developing choice • The Housing Register dilemma - To cut it to reflect just those in a statutory need, or to move to simple self registration creating a register of housing need to reflect the changing nature of the social and private rented solutions available <p>This session looks at a practical example of a choice based lettings system, Homes Direct, developed in partnership between Midland Heart housing Association and Newcastle-Under-Lyme Council. Anna Nevin will look at Implementing an alternative to CBL, why we embarked on this journey and what we’re learning.</p> <p>Amanda Boffey, Housing Strategy Officer, Newcastle-under-Lyme Borough Council Nazim Choudhury, Housing Options Manager, Midland Heart Anna Nevin, Lead Officer, Housing Strategy and Options, Stafford Borough Council</p>
12.40	Lunch and exhibition viewing
13.40	Afternoon workshop sessions
1	<p>Meeting the Housing Needs of Young People</p> <p>In order to retain an offer to applicants under 35 social housing providers are increasingly piloting models of shared accommodation. This session will share best practice from providers already delivering such tenancies, and discuss how to set up and support a shared housing pilot including allocations, managing expectations, occupancy agreements and how to best support individuals and households.</p> <p>Ella Wesolowicz, Shared Housing Best Practice Officer, Crisis</p>
2	<p>The essential practitioner guide to understanding what local authorities and partners will have to do under the HRA - including assessment duties, delivering prevention</p> <p>Preparation with 4 months to go. Essential checklist.</p> <p>Andy Gale, Housing Consultant</p>
3	<p>How officers can use Behavioural Insights and Motivational Interviewing to improve Prevention</p> <p>Dr Maguire and Warren Hatter share their experience of using, respectively, motivational</p>

	<p>interviewing and behavioural insights to improve prevention outcomes.</p> <p>Warren Hatter, Behavioural Practitioner and Nudge Award winner, With The Grain</p> <p>Dr Nick Maguire, Associate Professor within Psychology, University of Southampton</p>
14.40	Refreshments and exhibition viewing
15.00	<p>Keynote session:</p> <p>The Homelessness Reduction Act: Prevention at the heart of tackling homelessness. What the government expects of local authorities and partners</p>
15.40	Chair's closing remarks

****Programme and speakers are subject to minor change***