



Tackling homelessness and meeting housing need conference



5 - 6 December - Park Inn by Radisson Northampton

Programme

Day 1

09.30	Delegate registration, refreshments and exhibition viewing
10.00	Chair's Welcome Faye Greaves, policy and practice officer, Chartered Institute of Housing
10.10	Opening keynote: Ending homelessness: Opportunities and challenges Terrie Alafat CBE, chief executive, Chartered Institute of Housing Jon Sparkes, chief executive, Crisis
11.00	Refreshments and exhibition viewing
11.30	Morning Masterclass sessions

1	<p>Working towards ending homelessness by focusing on what works</p> <p>This masterclass is about building the right evidence base to make true progress in efforts to end homelessness</p> <p>Dr Lígia Teixeira, centre director, The Centre for Homelessness Impact</p>
2	<p>Fixed-term tenancies</p> <p>A new I-SPHERE report reveals how housing associations and local authorities in England are using Fixed-term tenancies. Dr. Beth Watts shares the main findings and reflects on their implications for the social housing sector.</p> <p>Dr. Beth Watts, senior research fellow, the Institute for Social Policy, Housing, Equality Research (I-SPHERE), Heriot-Watt University</p>
3	<p>Tackling homelessness through effective systems</p> <p>The Personal Transitions Service (PTS) is a radically new approach to tackling homelessness and other tough times, such as leaving care, coming off drugs or alcohol, coming out of prison or psychiatric hospital. This masterclass will look at The Personal Transitions Service - why it's needed and how it's different</p> <p>Pat McArdle, chief executive officer, Mayday Trust</p>
12:30	<p>Lunch and exhibition viewing</p>
13:30	<p>Plenary: Tackling domestic abuse: The role of housing organisations</p> <p>Millions of people experience domestic abuse every year and two women are killed by their partner or ex-partner every week. Housing organisations house and employ millions of people across the UK and that means we house and employ many thousands of people affected by domestic abuse.</p> <p>The focus of the session is to encourage housing organisations to build into their policies to provide support for people experiencing domestic abuse. This is a way for housing organisations to publicly commit to take action to support victims of domestic abuse.</p> <p>Jim Strang, CIH president</p> <p>Gudrun Burnet, senior business partner (Domestic Abuse), resident services, Peabody</p>
14.00	<p>Afternoon Masterclass sessions</p>
1	<p>Managing the roll out of Universal Credit</p> <p>Get the latest on the continued roll-out of universal credit</p>

	<p>Molly Dunne, financial inclusion manager, Your Homes Newcastle</p> <p>Claire Horton, service improvement lead – active inclusion, Newcastle City Council</p>
3	<p>The duty to refer: An opportunity to cooperate</p> <p>Workshop description: The workshop will explore the law and practice around the duty to refer. The obligations of public authorities to make a referral, plus the necessary steps local authorities must take upon receiving a referral will be explained. Case studies will be presented on how local authorities and other organisations are co-operating to prevent and relieve homelessness, along with lessons learned from Wales, where since 2015 there has been a duty to cooperate.</p> <p>Neil Morland, managing director, NM&Co Housing Consultants</p>
15.00	Refreshments and exhibition viewing
15.30	<p>Panel debate: The significance of the Homelessness Reduction Act in contemporary services</p> <p>The Homelessness Reduction Act: Prevention at the heart of tackling homelessness. What opportunities are presented by the Act and what are the challenges to achieving its potential?</p> <p>Chris Hancock, head of housing, Crisis Jo Beck, homelessness advice and support team manager, MHCLG Sarah-Jane Gay, external affairs manager, National Housing Federation Harinder Birring, head of consultancy services, Shelter Priya Thethi, policy adviser, Local Government Association</p> <p>Chair: Neil Morland, managing director, Neil Morland Housing Consultant Limited</p>
16.15	Chair's closing remarks



Evening activities

19.00	Drinks reception
19.30	Conference dinner and entertainment

Day two

09.30	Delegate registration, refreshments and exhibition viewing
10.00	Chair's Welcome Faye Greaves , policy and practice officer , Chartered Institute of Housing
10.10	Keynote: Strategic approaches to meeting housing need Nerys Parry , housing strategy & needs manager, Oxford City Council
10:45	Keynote: Securing corporate commitment to the prevention of homelessness Tracy Hendren , managing director, National Practitioner Support Service (NPSS) Lindsay Megson , head of service, NPSS
11.15	Refreshments and exhibition viewing
11.45	Morning masterclass sessions
1	Supporting people with multiple and complex needs This session is designed to highlight effective ways of working with people with multiple and complex needs. Alison Bearn , programme lead, Fulfilling Lives Islington and Camden
2	Private rented sector access – a social lettings agency model Joined up working with the private sector is vital to making the most out of the Homelessness Reduction Act. This session will explore lessons from organisations who are currently working successfully with the private sector. Georgina Summerfield , director, Ethical Lettings CIC Mike Rangecroft , director, Ethical Lettings CIC
3	The role of housing associations: 9 commitments to help end homelessness Housing associations play a significant role in meeting housing need and the prevention and relief of homelessness but is there more they can do?

	<p>The Homes for Cathy group of housing associations, all committed to tackling homelessness worked with Crisis UK to come up with nine commitments, which they are asking their members to achieve and which they believe could make a real major impact on homelessness levels.</p> <p>This masterclass will cover what these commitments are and why it is important for housing associations to sign to them.</p> <p>David Bogle, chief executive, Hightown Housing Association – Homes for Cathy</p>
12.45	Lunch and exhibition viewing
13:30	<p>Keynote: Ministry of Housing, Communities & Local Government address</p> <p>Jeremy Swain, Deputy Director, Rough Sleeping and Homelessness Delivery, Ministry of Housing, Communities and Local Government (MHCLG).</p>
14:00	Afternoon masterclass sessions
1	<p>Health and housing</p> <p>A significant proportion of people who are homeless or at risk of homelessness will have multiple and/ or complex needs and therefore may struggle when trying to navigate the homelessness and housing systems. This session explores fresh approaches to meeting the needs of service users with health needs.</p> <p>Stan Burrige, EbE project lead, Pathway</p>
2	<p>Funding and delivery models for a future housing need</p> <p>This session will detail how Mears have worked with local authorities, Investors and Housing providers to deliver sustainable and tailored portfolios with a range of models, that can cater for Temporary Accommodation, prevent homelessness and to enable discharge of duty with the formation of Joint ventures and bespoke partnerships</p> <p>Ciaran O'Shea, business development director, Mears Group</p>
14.45	Refreshments and exhibition viewing
15.00	<p>Rethinking allocations: How are social landlords allocating their homes in the current policy environment?</p> <p>This final plenary provides delegates with an opportunity to hear the latest evidence from CIH's</p>

	<p>Rethinking allocations project.</p> <p>The project is exploring contemporary approaches to allocating ‘general needs’ social rented homes and how they may be allocated in the future. This involves understanding the different criteria used in allocation policies by social landlords in England, the extent to which allocation models are being shaped or influenced by the current policy environment, the impact this might be having on who is now accessing and living in social rented housing and finally, to identify a model that reflects our perceptions of who social housing should be for and what its role and purpose should be.</p> <p>Melanie Rees FCIH, head of policy and external affairs, Chartered Institute of Housing</p> <p>Faye Greaves, policy and practice officer, Chartered Institute of Housing</p>
15.30	<p>Chair’s closing remarks</p>

****Programme and speakers are subject to minor change***