



Blended learning

Level 4 Certificate in Housing

CIH is the independent voice for housing and the home of professional standards. Our courses are informed by our engagement at all levels of the industry and the expert knowledge of our policy and practice teams.

A housing professional who gains an accredited qualification from CIH will be equipped with the skills and expert knowledge they need to contribute to performance improvement in their organisation in a fast-changing environment.

What is the Level 4 Certificate in Housing?

The Level 4 Certificate in Housing is a one year vocational qualification, comparable to the first year of an undergraduate degree, which explores areas of housing policy, law, finance, and professional practice. The course is made up of the following six units:

- Financing for housing
- Housing law
- Housing policy
- Professional practice skills for housing
- Housing management services
- Managing people and change

What does the course cost and how long does it take?

Course cost: £2,398

Corporate partner cost: £2,218

Duration: 12 months

How will this course benefit me and my organisation?

Gaining a qualification is a great way to develop your career prospects. Qualifications at this level will enable you to be an effective housing practitioner and will provide you with a deeper understanding of how your organisation and others in the housing industry work. Successful completion of this course will enable learners to progress to the Level 5 Diploma in Housing, which leads to CIH chartered membership.

For details of the entry requirements for the level 5 Diploma in Housing, please download the course brochure from www.cih.org/qualifications



CIH membership is provided at no extra cost for the duration of your course.

What are the learning outcomes?

Financing for housing

On completion of this unit, students will:

1. Understand the impact of financing policy on the provision of housing
2. Understand the income and expenditure of housing organisations
3. Understand approaches to budgeting and forecasting for the financing of housing organisations

Housing law

On completion of this unit, students will:

1. Understand the legal framework in a housing context
2. Understand the key legislation in relation to landlords and tenants
3. Understand the application of the law to an area of housing practice

Housing policy

On completion of this unit, students will:

1. Understand the policy process in a housing context
2. Understand the historical development of national housing policy
3. Understand how a housing policy impacts on practice

Professional practice skills for housing

On completion of this unit, students will:

1. Understand the concepts of being a member of a profession and acting professionally
2. Understand the skills required to be a housing professional
3. Be able to assess own professional performance
4. Be able to manage own professional development

Housing management services

On completion of this unit, students will:

1. Understand the basis for the provision of housing services
2. Understand key housing management functions
3. Understand how individuals access housing

Managing people and change

On completion of this unit, students will:

1. Understand the key human resource functions used to manage people
2. Understand the principles of team management
3. Understand how to manage change

What are the entry requirements?

To join the programme you should, as a minimum requirement, have completed one of the following:

- The CIH level 3 Certificate in Housing Practice
- An equivalent level 3 qualification

If you don't meet this minimum requirement but have relevant experience working in the housing sector, your application may also be considered.

You will be asked to provide evidence of your qualifications and/or your experience of working in the housing sector as part of the application process.

What can I expect as a CIH student?

This course is delivered through blended learning, which is a combination of online and face-to-face learning.

You will be required to attend six face-to-face learning days as part of this course which are delivered by a CIH tutor, plus an induction day at the beginning of your course. This is enhanced with access to e-learning materials and the on-going support of a tutor.

You will be allocated an academic tutor(s) who will offer you support throughout your course via email and telephone on request.

Your tutor will assess your assignments and give you feedback as well as providing you with advice and support on any academic issues.

You will be supported by the CIH learning team throughout your course, who will offer guidance when personal or work-related problems arise which may affect your studies.

You will also be able to communicate and share ideas with other students via our e-learning site, Moodle.

Other benefits of being a CIH student

- Membership of CIH for the duration of your course is included in the cost of study. This allows you to use the designatory letters CIHM after your name
- The flexibility of e-learning as part of the blended learning programme means you can fit your study alongside your other commitments
- An induction period to settle in and get to know your tutor and fellow learners
- Assessment and feedback through coursework
- No examinations

Apply now

Book online at www.cih.org/qualifications

For more information, call our friendly team on 024 7685 1789 or email us at onlinelearning@cih.org

You will require either authority to invoice from your employer or, if you are paying for the course yourself, your payment.