

Terms & conditions

- **All cancellations must be made in writing. If you cancel a booking more than 30 working days before the event, you will be charged a £25. If you cancel within 30 working days you will be charged the full fee**
- CIH will not be liable for reimbursing delegate fees if delegates are not able to attend an the training due to circumstances out of the CIH's reasonable control including, but not limited to weather conditions, fire, flood, transport strikes, closures or delays or any other Force Majeure or Act of God.
- This booking is subject to the usual CIH Terms & Conditions.
- Joining instructions will be sent 10 working days before the event. If you do not received your JI's please call the membership team on 02476851700. Not attending a session because you have not received JI's will not be eligible for a refund.

Cancellation of events

- CIH may have to cancel an event. In this case, we will return any payments received in advance. We will not refund any other costs you may incur as a result of this cancellation.

Copyright

- The copyright of all training material rests with the CIH and the trainer.

All CIH members are entitled to receive the discounted rate as indicated in the booking information. If you are not currently a CIH member and would like to benefit from this discount, along with a range of other offers, please contact

Membership Services on 024 7685 1700 or by email membership.services@cih.org or visit our website at www.cih.org/membership

By submitting this booking I agree to the CIH terms and conditions.

Data Protection Act 1998

In making this booking your contact details will be stored on our database. We will use this data for the purposes of processing your booking, and to contact you in the future with information about other CIH products that may be of interest to you.

If you would prefer not to be informed of CIH products please make us aware.