



Online learning

Level 5 Diploma in Housing

CIH is the independent voice for housing and the home of professional standards. Our courses are informed by our engagement at all levels of the industry and the expert knowledge of our policy and practice teams.

A housing professional who gains an accredited qualification from CIH will be equipped with the key skills and expert knowledge they need to contribute to performance improvement in their organisation in a fast-changing environment.

What is the Level 5 Diploma in Housing?

The Level 5 Diploma in Housing would suit aspiring professionals, supervisors and managers who wish to achieve CIH chartered membership (CIHCM). The course covers the following topics:

- Professionalism and ethics – including theories of ethical practice; ethical dilemmas in housing; reflective practice; professional development planning.
- Leadership and management in housing – including theories of management and leadership; the attributes of successful leaders and managers; reflective practice.
- Strategic and business planning for housing – including social versus commercial objectives; theory and practice of strategic management; developing business plans.

- Housing in context – including the historical development of housing policy; the influence of political ideology; comparative housing studies.
- Managing relationships in housing – including the changing profile of housing customers; understanding housing customers' needs; effective partnership working; principles of contract management.

What does the course cost and how long does it take?

Course cost: £2,350

Duration: 12 months

How will this course benefit me and my organisation?

The CIH level 5 Diploma in Housing provides individuals with knowledge and understanding across key areas of housing policy and practice, at a recognised professional standard. The course provides the knowledge and skills required to perform in a senior management role.

When you register to study a CIH qualification you will receive CIH membership for no extra cost for the duration of your course, giving you access to a wealth of guidance, support and practical advice, as well as to a network of housing professionals.

On completion of this course you will be eligible for chartered member status.



CIH membership is provided at no extra cost for the duration of your course.

Who can apply for this programme?

This programme is a route to CIH chartered membership. To access this programme you should be working in either a paid or voluntary capacity in housing and also have completed one of the following:

- CIH Level 4 Certificate for the Housing Profession, or
- CIH Level 4 Certificate, or Diploma, in Housing Practice, or equivalent

You will be asked to provide evidence of your qualifications and/or your experience of working in the housing sector as part of the application process.

How much time will I need to spend on the course?

Approximately 10 hours per week. There are five units, each of which is assessed by course work. Each module has an 8-week block of study, which includes assignment preparation. Assignments are submitted via Moodle at the end of each study block.

What will I gain?

Students will achieve the Level 5 Diploma in Housing, which leads to CIH chartered membership.

What can I expect as a CIH student?

As an online learning student, you will be supported throughout your studies.

At the beginning of the programme you will be provided with a brief introduction to the course and information on how it is delivered, structured and assessed. You will also be advised of the support you will receive from CIH staff.

On an ongoing basis:

- you will be allocated an academic tutor who will offer you support throughout your course via email and telephone on request
- your tutor will mark your assignments and give you feedback as well as providing you with advice and support on any academic issues
- you will be supported by the CIH learning team throughout your course, who will also offer guidance when personal or work-related problems arise which may affect your studies
- you will be able to communicate and share ideas with other students via our e-learning site, Moodle.

Other benefits of being a CIH student

- CIH membership is included in the cost of study*
- The flexibility of e-learning - studying at a time to suit you
- A comprehensive induction and administration area on Moodle, which will help you prepare for your studies
- Access to the CIH webinar programme
- Assessment solely by coursework

**This allows the use of the letters CIHM after your name during your period of study.*

Apply now

Apply online at www.cih.org/qualifications

For more information, call our friendly team on 024 7685 1789 or email us at onlinelearning@cih.org

You will require either authority to invoice from your employer or, if you are paying for the course yourself, your payment.