

Masterclass on how to achieve best practice in tackling Domestic Abuse within the housing sector

24 May 2018
London



Chartered
Institute of
Housing

About the event

CIH is proud to be supporting the Women's Aid as our Presidential Charity for the next two years. We have been working with the Domestic Abuse Housing Alliance to signpost and provide training for housing providers up and down the country.

This session will focus on Policy and Procedure and the importance of having an effective and standalone domestic abuse policy. We will also cover the importance of having a policy for the staff and how this can all be achieved.

Kindly hosted by Sapphire Independent Housing in one of their female only hostels that are designed to keep vulnerable women and victims of domestic abuse safe.

Venue

Sapphire Independent Housing
Bethany House
13 Lloyd Square
London
WC1X 9AR

Time

09:30 - 12:30

Pricing

The event is free to attend for members and £75.00+VAT for non-members.

Non CIH members, please note if you cancel within 3 days of the event or do not attend you will be charged the full fee.

The programme

09:30 Delegate arrival and registration

09:45 Introduction to CIH
Rebecca Clark, Regional Manager,
Chartered Institute of Housing.

10:00 Introduction to Event
Louise Graham, Housing operations
manager, Sapphire Independent Living.

10:00 Policy & Procedure
Aisha Sharif, London Development
Manager, Domestic Abuse Housing
Alliance (DAHA)
Looking at importance of having a stand-alone domestic abuse policy that is embedded across the organisation with a procedure that complements this and is easily accessible. Also includes looking at importance of having a policy for staff.

12:30 Q and A session with Aisha Sharif

12:30 Event close

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Terms and conditions

- Please do not send any payment with this booking you will be invoiced before the event once we receive your booking.
- Non CIH members, please note if you cancel within 3 days of the event or do not attend you will be charged the full fee.
- If at the time of booking, you do not know the names of delegates, please let us have names no later than two weeks before the event.
- Please note that CIH cannot guarantee that delegates' names will be printed on the delegate list and a badge will be produced, if bookings are received within 10 working days of an event.
- Please keep a photocopy of this form for your records, if possible.
- CIH events will not be liable for reimbursing delegate fees if delegates are not able to attend an event due to circumstances out of CIH's reasonable control including, but not limited to, weather conditions, fire, flood, transport strikes, closures or delays or any other Force Majeure or Act of God.
- Joining instructions (JI) will be sent out 3 working days before the event. If you do not receive your JI's please call us on 024 7685 1700. If you decide not to attend an event because you have not received JI's you will not be eligible for a refund.
- Purchase order numbers are required at the time of booking if your organisation requires you to provide one. Failure to do so or the provision of an incorrect PO number will not invalidate our payment terms.

Cancellation of events

- CIH may have to cancel an event. In cases of cancellation other than due to Force Majeure or acts of God, we will refund any payments made and received in advance. CIH will not refund any other costs you may incur as a result of this cancellation.

Data Protection Act 1998

In making this booking your contact details will be stored on our database. We will use this data for the purposes of processing your booking, and to contact you in the future with information about other CIH events and products that may be of interest to you. If you would prefer not to be informed of CIH products please tick this box.

Your data will be processed in accordance with the Data Protection Act 1998.

We may make a full attendee list available as part of the documents circulated amongst delegates. This list will include your name and that of your employer/organisation. If you would prefer not to have your name appear on the list, please click this box.

Limitation of liability

- Under no circumstances shall CIH be liable for any indirect, incidental, special, consequential or exemplary damages arising from this terms and conditions, including loss of profits or lost revenues, business interruption or loss of business information or otherwise, even if it has been advised of the possibility of such damages. The limitations of this section do not apply to the extent damages or losses are caused by CIH's intentional or grossly negligent conduct.
- In all cases in which CIH is liable to pay damages, CIH's aggregate, cumulative liability under or in connection with this terms and conditions shall not exceed the total amount of the delegate fee.
- Delegates are responsible for taking care of their own property.
- CIH accepts no responsibility for any loss incurred whilst using material or information gained at this event.

All CIH members are entitled to receive the discounted rate as indicated. If you are not currently a CIH member and would like to benefit from this discount please contact Membership Services on 024 7685 1700 or email membership.services@cih.org or visit our website www.cih.org/membership

By submitting this booking you agree to these terms and conditions.