

# FINALIST PROFILE



## EDEN BAILEY

### QUALITY TEAM MANAGER AT WM HOUSING GROUP



#### I LOVE WORKING IN HOUSING BECAUSE ...

One of the most rewarding aspects of working in housing is knowing that I can make a difference to people's lives, dreams and aspirations. I'm very passionate about housing, homelessness and working in housing gives me the ability to show my initiative and be proactive in my thinking which will benefit our tenants.

Homelessness and solving the housing crisis is high on the government's agenda. Being a member of Chartered Institute of Housing and working in the housing sector gives me a voice to influence key decisions and policies.

#### MY PROUDEST ACHIEVEMENT IN HOUSING IS ...

While working on the frontline, I was very proud to assist the rough sleepers outreach service and prison resettlement unit in providing supported housing to rough sleepers and ex-offenders which resulted in giving them a new start in life.

My proudest housing moment is when I have received feedback from the people I have assisted on how I have changed their lives for the better. With appropriate support in place, it led to them gaining stable accommodation, employment and training. I am a strong believer that everyone deserves a second chance in life and I feel fortunate that I'm in the position to help and support with this.

There is a huge capacity to touch people's lives when you work in housing because housing means so much more than just putting a roof over someone's head.