

FINALIST PROFILE



JESS PAGE

TENANCY SUPPORT
PROGRAMME MANAGER,
NOTTING HILL GENESIS



I LOVE WORKING IN HOUSING BECAUSE ...

Housing touches all aspects of our lives, that's why I love working in this sector.

I had broad goals of wanting to work in communities with people to improve their lives and housing allows me to do this in a myriad of ways; from resolving financial issues of individuals to keeping tenants safe from crime, nothing gives you the variety like housing does.

MY PROUDEST ACHIEVEMENT IN HOUSING IS ...

So many moments have made me proud of myself, my colleagues and the sector.

As a welfare benefits advisor securing ESA at a first-tier tribunal for one of our tenant's affected by welfare reform was a life-changing moment for me.

The relationship between landlord and tenant can be anything you want it to be, that day we were in solidarity and she was stronger having us in her corner.

I'm also really proud of the Partnerships Programme I've built from scratch at Notting Hill Genesis, we've utilised existing community resources to support our tenants rather than bulldozing in with a paternalistic approach – which would have been easier but not the right thing to do.

I couldn't have done it without a hardworking and resilient team who have helped many of our tenants benefit in its first year.