

FINALIST PROFILE



MOIRA NISBET

CUSTOMER LIAISON OFFICER AT RIVER CLYDE HOMES



I LOVE WORKING IN HOUSING BECAUSE ...

As a farmer's daughter, I never thought I would end up working in the housing sector, but I feel there's a real sense of belonging here and a sense of helping those who need it most.

It never occurred to me that housing could be about people's lives, their dreams and a place they call home.

But for me, the ability to touch people's lives in various ways through their housing needs, made me recognise that a house is more than just a roof over someone's head.

One of the best parts of working in housing is the opportunity to work with a diverse group of colleagues, with wide-ranging skills. I learn so much!

Just like my farming roots, every day is different. Working in housing is more than a 9-5 job, it's become a way of life for me, and knowing that I am making a difference is the best feeling.

MY PROUDEST ACHIEVEMENT IN HOUSING IS ...

I drive past two tower blocks every day, where I was part of the biomass project that delivered a new community heating system to over 150 homes, helping to reduce fuel poverty and improve our organisation's carbon footprint. This project will make a real difference to our customers' lives and will help to reduce our dependency on fossil fuels.

Being a member of the new build development team, I am on the frontline of our ambitious regeneration project within Port Glasgow which will see 108 homes for low income families developed in the next two years.

I am proud to work for an organisation that makes a difference, and I am proud to be in a sector that supports people. My aspiration is to become an influencer in the sector, and I will achieve this by continuous personal development and by being positive every day. Farming is my family, but housing is in my heart