



Chartered
Institute of
Housing
Scotland

THE BIG CONVERSATION

The Arches,
Glasgow

PROGRAMME

THURSDAY 22 NOVEMBER

09:30 REGISTRATION AND REFRESHMENTS

10:00 WELCOME FROM CIH SCOTLAND

Evie Copland, CIH Scotland Board, will introduce the board and let you know what the day ahead will hold.

10:10 MAIN STAGE: BEING BRILLIANT AND KEEPING YOUR SHINE

International keynote speaker **Gavin Oates** will set the scene and get us all motivated for the sessions ahead.

11:00 REFRESHMENTS

11.20 UNPLUGGED SESSIONS

SESSION 1

FISHBOWL: HOUSING SCOTLAND IN 2018

This will be a participative session where speakers will discuss and take questions on the challenges and opportunities in the housing sector today.

Speaker(s):

John Mills, Head of Housing, Fife Council

Susan Aktemel, Director, Homes for Good

Grant Macphail, Housing Development Officer, Scottish Refugee Council

Tony Cain, Policy Manager, ALACHO

SESSION 2

THE CHANGING FACE OF HOUSING PROFESSIONALS

Learn how the role of a housing professional is changing. Being a great professional extends further than customer facing jobs with roles that didn't exist ten years ago. Learn how our speakers made the move to something new using skills from the frontline.

Speaker(s):

Ashley Campbell, Policy and Practice Manager, CIH Scotland

Fiona King, Campaigns and Communication Manager, Shelter Scotland

Lorna Wilson, Innovation and Future Thinking Lead, SFHA

Anne Jenkins, Innovation Delivery Manager, Blackwood

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12:20 LUNCH

13:20 **MAIN STAGE: CAREER JOURNEYS (PANEL DISCUSSION)**

Hear from sector leaders and rising stars to learn from their journey and get their top tips to help you progress on yours.

Speaker(s):

Gary Dalziel, Chief Executive, Elderspark Housing Association

Chloe Graham, Marketing Assistant, Wheatley Group

Dr Vikki McCall, Senior Lecturer in Social Policy (Housing), Stirling University

14:20 BREAK

14:40 **UNPLUGGED SESSIONS**

SESSION 3

BEING A LEADER, EVEN WHEN IT'S HARD

Our work is under more scrutiny than ever and the pressure to deliver great services and support a team is increasingly intense. Come and hear from leaders in the sector about how they do it.

Speaker(s):

Kelly Henderson, Co- founder, Domestic Abuse Housing Alliance

Lorna McCubbin, Dumfries and Galloway Housing Partnership

Ewan Aitken, Director, Cyrenians Scotland (Invited)

Professor Suzanne Fitzpatrick, Director of ISPHERE, Heriot Watt University (Invited)

SESSION 4

FISHBOWL: EYES ON THE PRIZE AND GETTING WHERE YOU WANT TO BE

This will be a participative session where speakers discuss and take questions on how each have supported their own career progression, making the most of opportunities, qualifications, job openings and mentoring.

Speaker(s):

Dan Blake, Head of Housing, Loretto Housing Association

Moir Nisbet, Customer Liaison Officer, River Clyde Housing

Bryony Willett, Chief Executive, Maryhill Housing Association (invited)

Alix Edwards, Fairfield Group

15:30 **MAIN STAGE: CALL TO ACTION**

Speaker(s): **Jim Strang**, CIH President

16:00 **EVENT CLOSE**

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*Programme and speakers may be subject to change at CIH Scotland's discretion.