



Chartered  
Institute of  
Housing  
Scotland

# THE BIG CONVERSATION

The Arches,  
Glasgow

# PROGRAMME

THURSDAY 22 NOVEMBER

## 09:30 REGISTRATION AND REFRESHMENTS

### 10:00 WELCOME FROM CIH SCOTLAND

**Evie Copland**, CIH Scotland Board, will introduce the board and let you know what the day ahead will hold.

### 10:10 MAIN STAGE: BEING BRILLIANT AND KEEPING YOUR SHINE

International keynote speaker **Gavin Oattes** will set the scene and get us all motivated for the sessions ahead.

## 11:00 REFRESHMENTS

## 11.20 UNPLUGGED SESSIONS

### SESSION 1

#### FISHBOWL: HOUSING SCOTLAND IN 2018

This will be a participative session where speakers will discuss and take questions on the challenges and opportunities in the housing sector today.

Speaker(s):

**John Mills**, Head of Housing, Fife Council

**Susan Aktemel**, Director, Homes for Good

**Grant McPhail**, Housing Development Officer, Scottish Refugee Council

**Tony Cain**, Policy Manager, ALACHO

### SESSION 2

#### THE CHANGING FACE OF HOUSING PROFESSIONALS

Learn how the role of a housing professional is changing. Being a great professional extends further than customer facing jobs with roles that didn't exist ten years ago. Learn how our speakers made the move to something new using skills from the frontline.

Speaker(s):

**Ashley Campbell**, Policy and Practice Manager, CIH Scotland

**Fiona King**, Campaigns and Communication Manager, Shelter Scotland

**Lorna Wilson**, Innovation and Future Thinking Lead, SFHA

**Anne Jenkins**, Innovation Delivery Manager, Blackwood

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## THE ARCHES, GLASGOW | PROGRAMME



THURSDAY 22 NOVEMBER

12:20 LUNCH

13:20 **MAIN STAGE: CAREER JOURNEYS (PANEL DISCUSSION)**

Hear from sector leaders and rising stars to learn from their journey and get their top tips to help you progress on yours.

Speaker(s):

**Gary Dalziel**, Chief Executive, Elderpark Housing Association

**Chloe Graham**, Marketing Assistant, Wheatley Group

**Dr Vikki McCall**, Senior Lecturer in Social Policy (Housing), Stirling University

**John Blackwood**, Chief executive, Scottish Association of Landlords

14:20 BREAK

14:40 **UNPLUGGED SESSIONS**

**SESSION 3**

**BEING A LEADER, EVEN WHEN IT'S HARD**

Our work is under more scrutiny than ever and the pressure to deliver great services and support a team is increasingly intense. Come and hear from leaders in the sector about how they do it.

Speaker(s):

**Michelle Meldrum**, Executive Director (Operations), Gentoo Group

**Lorna McCubbin**, Dumfries and Galloway Housing Partnership

**Professor Suzanne Fitzpatrick**, Director of I-SPHERE, Heriot Watt University

**SESSION 4**

**FISHBOWL: EYES ON THE PRIZE AND GETTING WHERE YOU WANT TO BE**

This will be a participative session where speakers discuss and take questions on how each have supported their own career progression, making the most of opportunities, qualifications, job openings and mentoring.

Speaker(s):

**Dan Blake**, Head of Housing, Loretto Housing Association

**Moira Nisbet**, Customer Liaison Officer, River Clyde Housing

**Bryony Willett**, Chief Executive, Maryhill Housing Association

**Alix Edwards**, Fairfield Group

15:30 **MAIN STAGE: CALL TO ACTION**

Speaker(s): **Jim Strang**, CIH President

16:00 **EVENT CLOSE**

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\*Programme and speakers may be subject to change at CIH Scotland's discretion.