



Women's Health Improvement Research: Improving The Way We Work

Introduction

- Introduction to the project
- Service User Engagement
- Challenges experienced
- Actions / Next steps





Service User Engagement

- Women's Health Research Project – Change , Justice , Fairness - 2016
- Key experiences of women who had experienced domestic abuse
- Independent Research
- Looking at experience of service delivery

Key Theme's

- Too complicated to get advice
- Too many different staff dealing with enquiries / Repeating story
- Empathy of staff
- Why should I have to move?
- Lack of support
- "Seems like I was part of a production line. If I could have given them my story first and then treated as an individual it would have made me feel human at least"

Key principles

- Person centred approach
- Driven by choice
- Supportive environment
- Promotes partnership working
- Values service user feedback
- Covers the Fife Housing Partnership



Challenges

- Choice
- Remaining at home
- Working with the legal system
- Rehousing perpetrators
- Allocations
- Communication



Actions against Offenders

- Working closely with Fife Law Centre to look at legal actions individuals can take
- Person Centred Problem Solving (Tasking Groups)
- Allocations – allocating a property to the perpetrator – Management Points to move
- Potential Support for the Offender to move
- Caledonia Project

Practical Help

- Furniture / Storage of Furniture – assisting with retaining or accessing furniture to help sustain tenancy
- Support to retain settled accommodation – isolation, perpetrator potentially knows home address
- Current Multi-Agency working – MARAC, MATAC
- Safe, Secure & Supported at Home – home safety, security, befriending
- Financial Challenges for service users

Accessing Safe Accommodation

- New models of Housing Advice
- Case Management model – one person manages case throughout
- Safe Lives DASH Form
- Interviewing where women feel safe / comfortable
- New on-line information (designed with our Service User Group)
- New on-line application (designed with our Service User Group)
- New paper application form / leaflets

Training for staff

- On-going work with Shelter – housing specific e-learning / face to face training
- Staff need to have better Housing Law knowledge
- Short tool box training for staff from other services
- Practitioners Guide
- Updated Protocol
- Any questions – feel free to ask ?
- Contact – paul.short@fife.gov.uk

Scottish Dementia Working Group



Who we are

The Scottish Dementia Working Group (SDWG) is a national, member led campaigning and awareness raising group, for people living with a diagnosis of dementia in Scotland. The SDWG was set up in 2001 and has gone from strength to strength since it was established.

We are funded by Alzheimer Scotland and the Scottish Government and are the **independent voice of people with dementia** within Alzheimer Scotland.



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Our remit

- To campaign and raise awareness at a national and local level.
- To engage with and inform Scotland's National Dementia Strategies.
- To promote and raise awareness among health, social care and related professions, as well as the wider public.
- To work with stakeholders at a national and local level, including national and local government, private and voluntary sector providers of health, social care and housing, and other relevant bodies.
- To work with other representative groups, such as the National Dementia Carers Action Network (NDCAN).
- To work with Alzheimer Scotland staff to ensure coordinated and effective campaigning activities.



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Our membership

We welcome **anyone living in Scotland with a diagnosis of dementia**. The only requirement for membership is that you would like to meet other people with dementia to discuss things that really matter to you. Although we are not a support group, our members say that they have gained support and made friends through joining the SDWG.



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Some of the work that
we have done...



Helped raise awareness by speaking at conferences and events about our lived experiences



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- Archie Noone at Alzheimer Europe in Barcelona
- Danny McDonald at Alzheimer Scotland Annual Conference
- Ian Campbell at Scotland's Dementia Awards

Helped support workforce development



- Henry Rankin at Dementia Champions Graduation
- Carol Hargreaves and Tony Melvin talking to AHP students
- Josie O'Sullivan and Mike Perry at housing and dementia framework launch

We have also

- Provided representation on groups, boards and committees
- Met with the Minister for Mental Health to share our views
- Attended local dementia groups to hear the issues and themes in different areas



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Some quotes from our members

“ No two people with dementia are the same. We are all different, with different needs ”

“ It is important that we engage with, and hear, the voices of people with dementia from all localities within Scotland ”

“ I used to feel like I was invisible, but now I feel like I am actually making a difference and contributing ”

“ We can do so much more than people expect from us ”



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Get in touch



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