

CIH mentoring programme

Mentor profile



Antony Hedges	
Current job title:	Head of digital engagement Broadland Housing Group
Profile:	An experienced and versatile senior housing professional, with a wide variety of sector experience who has lead and been part of successful and productive teams. Specific experiences include project management, strategic development of services, tenancy management, and policy & procedure development.
Key competencies include:	<ul style="list-style-type: none">• Project management• Contract management• Strategy development• Policy & procedural development• Business analysis• Performance management• Change management• Tenancy management• Coaching & development• Cultural development
Experience:	<ul style="list-style-type: none">• Charitable sector• Digital engagement• Registered social landlord• Software development• Customer engagement• Digital marketing and communications• Community engagement
Past career summary:	Deputy director of housing, head of housing operations, area manager, team leader, neighbourhood officer; Broadland Housing Group.

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Chartered
Institute of
Housing

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Education & Qualifications:	<ul style="list-style-type: none">• Associate member of the Royal Institute of Chartered Surveyors• Coaching• Professional Diploma - Housing• Uimprove Project Management• HNC Housing Studies
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