



The Pandemic and the Private Rented Sector

From a Local Authority perspective

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Key Changes



Greater protections for tenants

£20million to transform homeless services

March

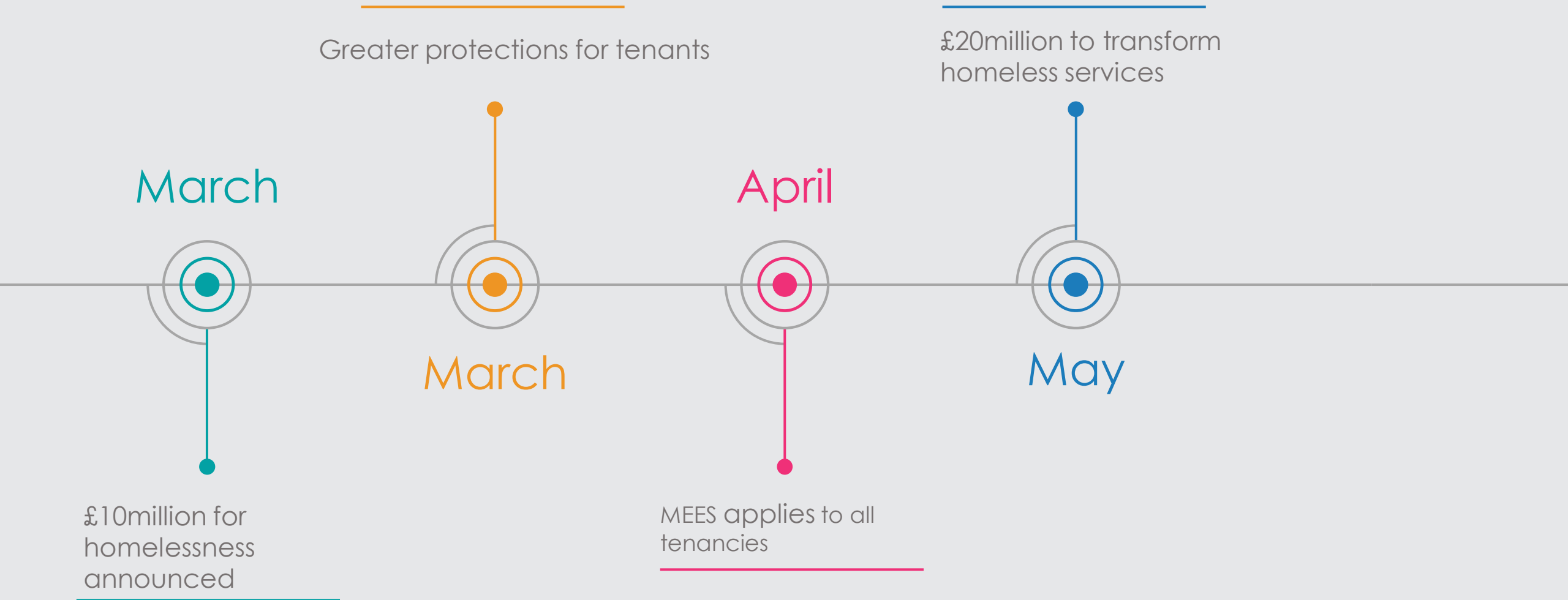
March

April

May

£10million for homelessness announced

MEES applies to all tenancies



Key Changes



Tenancy Saver Loan
Early Advice Helpline

July

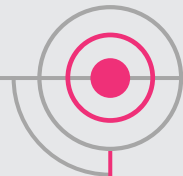


Notice Periods
extended to 6 months

October

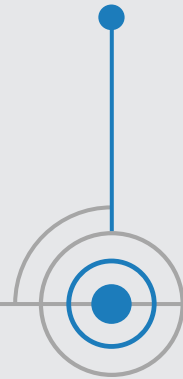


Dec - Jan



Evictions suspended

What next?



2021



Challenge

- ▶ Working from home
- ▶ No visits
- ▶ Covid worries
- ▶ Tenants unwillingness to visitors

- ▶ No construction
- ▶ No moving

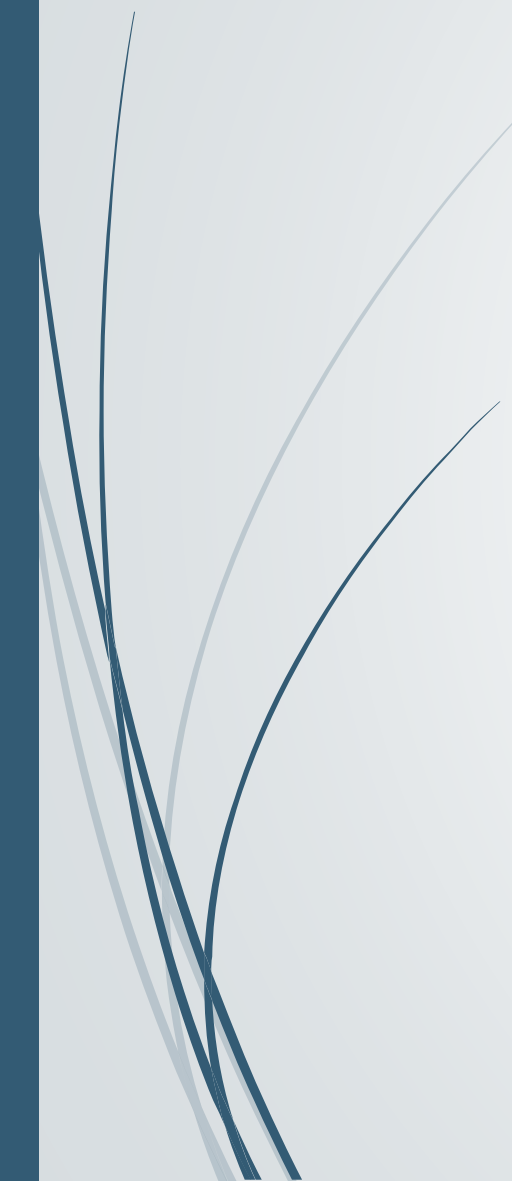
- ▶ Paperwork
- ▶ Landlord Forums
- ▶ 6 month notices
- ▶ Housing Market

Outcome

- ▶ Slow start but soon working well
- ▶ Photo's & video calls
- ▶ Drop in complaints
- ▶ Partly resolved by photo/video, particular problem for MEES
- ▶ Delays in work
- ▶ Safeguarded some, but restricted others
- ▶ Electronic means
- ▶ Online platforms?
- ▶ Here to stay?
- ▶ Pushing rents up



Good practices

- ▶ Virtual training
 - ▶ Virtual forums
 - ▶ Good practice guidance
 - ▶ PRS Officers Network
 - ▶ Landlords flexibility and concern
- 



Thank you for listening

Questions?